



28th August 2024

The Members
Infor Public Sector User Forum

CHAIRPERSON REPORT FOR YEAR ENDING 30 JUNE 2024

I am pleased to present the members with the Chairperson Report for the year ended 30 June 2024.

Our primary focus for this year has been organising the 2024 User Forum annual conference. Following the 2023 conference, a survey was distributed to all user forum members asking for their feedback and ideas. Once results were compiled a special EGM (Extraordinary General Meeting) was held on December 13th, 2023 to review the findings and discuss feedback for future conferences. We had a great response with 98 completed surveys submitted and the EGM was attended by 63 users. A big thank you to those who participated. This input has been critical to the decisions made by the Executive Committee to tailor and deliver a successful event in 2024 and into the future for our users.

To bring you this conference, the Executive Committee and State SIG Coordinators have been meeting every fortnight to develop an informative and engaging program of information and networking. The user forum is always a great opportunity to interact and network directly with other Councils and organisations as well as sponsor partners and Infor staff to gain direct insights and build relationships that could be crucial for your next project. We are especially proud that we have seen a 50 per cent increase in the number of Pathway and IPS users attending this year compared with the 2023 conference.

The annual conference is always a great opportunity for users to connect or reconnect and share their achievements. Networking with each other is such a valuable source of learning for me and the Executive Committee and we have improved our professional growth and personal development by being involved with the user forum. I strongly encourage everyone in this room to consider nominating for the Executive Committee at some time to experience the value it brings both professionally and personally.

I would like to thank the Executive Committee, State SIG Coordinators and Anna Price from Xoom Marketing for their ongoing work and commitment with the conference arrangements. Each and every one of them brings ideas and dedication to the forum. A special thank you to Infor and our sponsors for coming on board and their ongoing support of the user forum.

My most important task today is to acknowledge the tireless efforts of Liz Bailey, City of West Torrens and everything she has brought to the forum and its members. Liz is retiring from the Executive Committee after 14 years. Liz started chairing the SA SIG in 2007 and joined the Executive Committee as the ANZ Pathway SIG Coordinator in 2010. She held both of these roles for a period of time. Liz moved to the role of Deputy Chairperson for 4 years, Chairperson for 4 years and has held the position of Treasurer for the past 4 years. She is also the Public Officer for the user forum which has needed to be held by a SA resident since 2010. Liz has been extremely important to the success of the IPSUF

Committee and Conference and has been a great mentor, work colleague and friend to all of us. Liz is always willing to share her knowledge of Pathway with Councils and provides guidance and support to us all whenever asked. We will miss her on the Committee, however she will stay involved as a conference attendee and will continue in the Treasurer role until this position has been filled. I am also pleased to be able to announce that Liz has accepted the invitation to attend the biannual Infor Strategic Meetings as our representative. This role provides an important conduit between Infor and the User Groups to ensure information that is being shared to the leadership groups is filtered down to the user base (where appropriate) and distributed via the SIGs.

I would like to ask Liz to join me on the stage now to accept a small gift of our appreciation and from all of us here today we say THANK YOU for your dedication and commitment over the last 14 years to the user forum.

Finally, I would like to thank all of our presenters and our members here today for their ongoing commitment to the Infor Public Sector User Forum.

Kim Caldwell
CHAIRPERSON
INFOR PUBLIC SECTOR USER FORUM