



Improve your Works Management & Scheduling

An Interactive Session

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infor



Warm Up!

How long has your organisation been using IPS for Work Management?

Warm Up!

How well do you think your organisation is using the Infor tools to support good work management practices?

1 = Not well at all

5 = Pretty good

7 = Very well

10 = Legendary

Infor tools



Work Order
Milestones



Schedule Calendar



Logs



Field Mobility



Job Costing

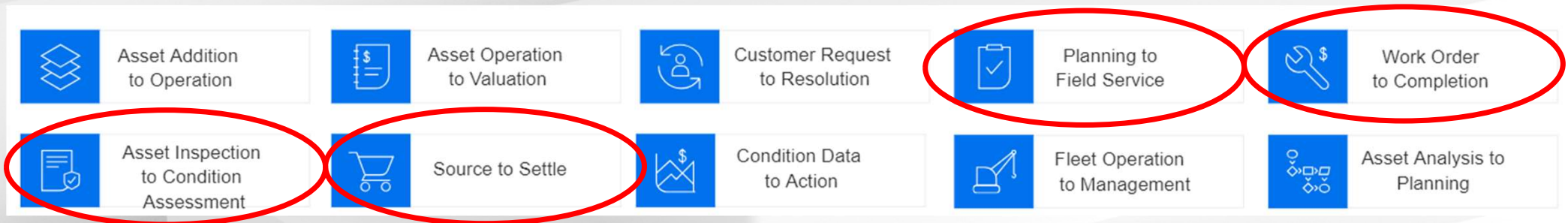


Contractor
Management

IPC – What is that?

Industry **P**rocess **C**atalog

IPC - Industry Aligned good practices



Maturity Assessment

Get those Phones ready!



Q1 – What best describes the most common practice at your organisation when it comes to planning, scheduling and assigning work to staff?

Q2 – What best describes the most common practice at your organisation when it comes to using contractors to undertake work?

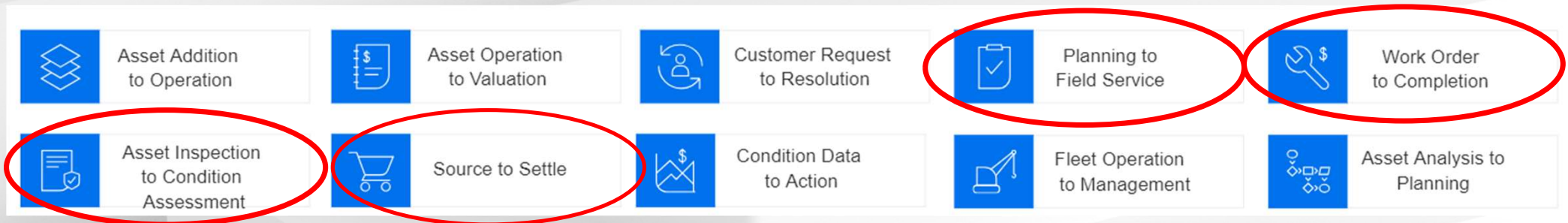
Q3 – What best describes the most common practice at your organisation when it comes to managing work backlog?

Q4 – What best describes the most common practice at your organisation when it comes to capturing the cost of doing the work?

Lets have a look at the results

<https://forms.office.com/r/7NqnXQK700>

Process Intelligence using Industry aligned good practices



What does it look like?

The screenshot displays the Infor Public Sector software interface. The top navigation bar includes 'Public Sector', 'Process Intelligence', and 'Financials & Supply Management'. Below this, a secondary menu lists various modules such as 'Asset Management', 'Inventory', 'Work Management', 'Incident', 'CDR Common', 'Building Permits', 'Planning', 'Project', 'Code Enforcement', 'License', 'Trade License', 'Use Permits', 'Animal Management', 'Customer Service', and 'More...'. The main content area is titled 'My Infor' and contains two data tables.

Contract Manager - Estimates for Approval (11 records)

| <input type="checkbox"/> | Work Order | Contractor ID | Contract ID | ClaimStatus | Estimate Total | Line Item Code | Line Item Description | Activity Code | Activity Description | Asset Type | Responsibility | Due Date | Priority | Source | Problem | Rel |
|--------------------------|------------|---------------|-------------|-------------|----------------|----------------|---------------------------------|---------------|------------------------|------------|----------------|----------------|----------|------------|---------|------|
| <input type="checkbox"/> | 1561 | | 135 | ESTIMATE | 200 | SERVICE | SERVICE-Pothole Repairs up to 1 | TR-POTHOLE | Minor road/street repa | Roadway | ROADS | 23/06/22 21:22 | 3 | CUSTOMER | WEAR | |
| <input type="checkbox"/> | 1303 | DOWNER | 4100003633 | ESTIMATE | 360 | 100780 | 100780-Pathway repairs | TR-POTHOLE | Minor road/street repa | Roadway | ROADS | 19/08/21 13:34 | 2 | CUSTOMER | WEAR | |
| <input type="checkbox"/> | 1468 | JILLJ | 4100003636 | ESTIMATE | 1100 | 101000 | 101000-Tree Branch Removal | TR-POTHOLE | Minor road/street repa | Roadway | | 17/01/22 13:02 | | INSPECTION | | |
| <input type="checkbox"/> | 1321 | | 4100003633 | ESTIMATE | 80.57 | 100777 | 100777-Pothole Patching Level 1 | TR-POTHOLE | Minor road/street repa | Roadway | ROADS | 17/09/21 10:59 | 3 | CUSTOMER | WEAR | COMF |

Displaying: 1 - 11 | Selected: 0

My Claims - Work Performed Pending Approval (4 records)

| <input type="checkbox"/> | Work Order | Contractor ID | Contract ID | ClaimStatus | Actual Total | Estimate Total | Line Item Code | Line Item Description | Activity Code | Activity Description | Asset Type | Responsibility | Rel |
|--------------------------|------------|---------------|-------------|-------------|--------------|----------------|----------------|--|---------------|----------------------------------|------------|----------------|------|
| <input type="checkbox"/> | 1458 | JILLJ | 4100003636 | ACTUAL | 1650 | 1100 | 101000 | 101000-Tree Branch Removal | PO-TREEMTCE | Tree Maintenance | Park | PARKS | 03/0 |
| <input type="checkbox"/> | 1496 | JILLJ | 4100003636 | ACTUAL | 2750 | 1650 | 101000 | 101000-Tree Branch Removal | PO-TREEMTCE | Tree Maintenance | Park | PARKS | 09/0 |
| <input type="checkbox"/> | 1675 | 61 | 136 | ACTUAL | 2355.01 | 2355.01 | 1027 | 136-113-Port Office Building (BMD Office) - Area 41A. (Provisional Quantity) | HORTICULTURE | Routine Horticulture M Landscape | | CONT-61 | 26/0 |
| <input type="checkbox"/> | 1288 | DOWNER | 4100003633 | ACTUAL | 181.14 | 241.71 | 100777 | 100777-Pothole Patching Level 1 | TR-POTHOLE | Minor road/street repa | Roadway | ROADS | 30/0 |

Displaying: 1 - 4

Process Catalog - WIFM

- * Adoption of standard processes across the organisation**
- * Consistent terminology across the organisation and users**
- * Enables sharing and collaboration across the user group**
- * Riverina Water success as an example**

Industry Process Catalog

Can benefit your organisation in relation to improving work management and scheduling practices using the IPC processes “good practice”

How to get started with Works Management IPC

Reach out to your Account Executive, Client Partner or our Services Team

Consult docs.infor.com

Collaborate with your peers

Pro Tip: Works Management available in MT Assets Bundle





Thank you

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